



## **Salisbury Night Audit Report**

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### **Introduction and background**

The Salisbury Women's Safety Initiative is a partnership project between Safer and Supportive Salisbury and Soroptimist International of Salisbury set up in the aftermath of the Sarah Everard murder and numerous reported attacks on women in other parts of the UK, with the aim of improving women and girls' perceptions of safety in Salisbury. To gain public participation and individuals' views, a Community Conference on Women's Safety was held on Thursday 18 November 2021 at The Chapel in Salisbury. One of the workshop groups discussed the efficacy of security infrastructure in the city centre, including street lighting and CCTV cameras, particularly at night. The key action points the group suggested were:

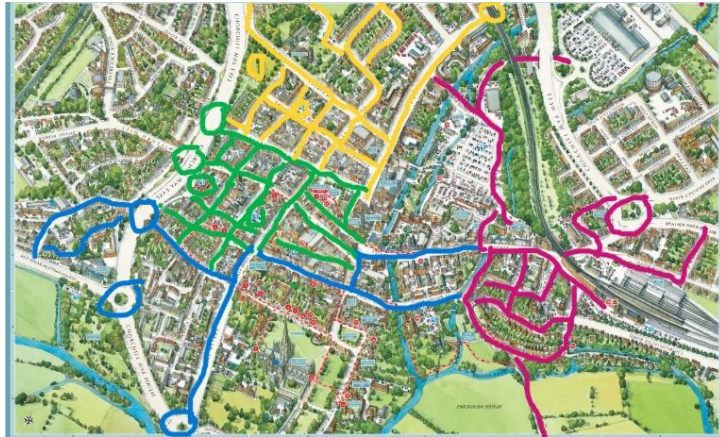
1. Audit of current street lighting
2. Find out who responsible for maintaining streetlights.
3. Review reporting of outages and publicise this

4. Create pressure to keep all lights working
5. Identify places where more lighting required

This report constitutes the first stage of delivering this action plan item.

### **The process**

The city of Salisbury (inside the ring road) was divided into four distinct sectors (see map left) and a series of street audits were held over four separate nights with different groups of individuals taking part in each one, each tackling one of the sectors on each occasion. A detailed checklist was prepared for each of those taking part, but it quickly became obvious it was easier for all members to discuss and agree findings, one participant to take notes, another



to check that each of the streets and spaces listed were covered and when required a group member to collect reference numbers on streetlights and street furniture. We were grateful to be supported on the first two audits by PCSO Rupinda Kaur and by Cllrs Chris Stanway, Sven Hocking and Paul Sample on several of the audits. A full list of those in the groups taking part can be found in Appendix 1.

We are also grateful to a number of members of the public who contacted us with specific concerns and have included their input as part of this report.

We are also grateful to a number of members of the public who contacted us with specific concerns and have included their input as part of this report.

### **General observations**

As we carried out our street audit, we found that numbering on street lights was variable, in some cases very clear and easy to identify on the MyWilts reporting system and in other cases worn away/defaced or even non-existent. Where the reporting system has suggested that a light is working where we have reported it not functioning it is quite possible the wrong location has been logged. We plan to make return visits to check on all these reports.



We had been contacted by a member of the public to tell us that they had found that Deliveroo drivers often drive very fast on pavements, causing a hazard to pedestrians, also that they are not courteous. We did experience some of these behaviours from take away delivery drivers during our audits, this will be something we will address with the companies concerned. While this is not specifically a night safety issue, it is of concern to those with poor mobility or vision, both in daylight and the dark.

## Specific findings

### ➤ Street lighting



Every streetlight that was not operating (or in some cases was obscured by foliage) was reported on the MyWilts reporting system within a few days of each of the audits. Two non-working streetlights were on the bypass and we were advised by the Councillor present on the night that these were the responsibility of The Highways Agency, so they were reported on their website reporting system. As can be seen from the list in Appendix 2, this

amounted to some 40 non-functioning streetlights.

There were areas of the city that seemed dark to the point that members of the party agreed they would feel uncomfortable or frightened walking there alone at night. In many cases we could see that a local non-functioning streetlight if fixed would improve significant visibility and security. However there were some places where the group agreed that additional/new streetlighting is required:

The alley from Brown Street car park to Catherine Street is very dark, we suggest new light

The top end of Guilder Lane /Winchester Street corner is very dark, an additional light would help.

Penny Farthing Street is dark, we suggest a light to illuminate Penny Farthing House

The stretch of Milford Street between The Chapel (no 34) and A2Z House (no 24-6) is very dark, one more streetlight along there would help.

We thought we would suggest to Succession Wealth that they put a light outside their frontage which is very dark (43-55 Milford Street)

We thought we would suggest that John Glen puts a light outside his office, that stretch of Brown Street is very dark

We would suggest to the Red Lion that they turn on the two floodlights on the top level of their building on the Milford Street side

Similarly, we noticed that the Market Inn had two lights out on their Fish Row frontage

If the HSBC bank sign lights were on, they would make Minster Street less dark.

We suggested the Poultry Cross needs lighting as a feature (we are pleased to see that this has already been actioned, thank you Salisbury City Council!)

College Street (see car parks below)

St Martin's Church Yard (see parks and open spaces below)

➤ **Car parks**



We found graffiti on the wall of **Culver Street car park** and reported it on MyWilts. We felt that the lighting was good in Culver Street car park and we know it has good CCTV coverage. Nonetheless several members of the audit party noted that they did not feel safe parking in this car park, some saying that applied even during daylight hours. We discussed various ideas for making this a more appealing car park to use. The following suggestions were made:

- Making the top floor a parking resource for local residents so that people are coming and going on a regular basis. This might improve the atmosphere and the presence of pedestrians might make the car park less intimidating to women on their own.
- Putting a security guard on duty in the car park 24/7 (costs involved) to discourage gangs of youths from using the car park as a meeting place and to help stop graffiti.
- Making an area of the car park 'for sole women drivers only' overseen by a 24/7 warden (costs involved) which would be a proactive way of encouraging women to use the car park. This type of scheme or variations of it have been in use in Germany since the 1990s and are also being used in Austria, Switzerland and China.

The southern corner of the **Waitrose car park** was very dark, none of the lights in that part of the car park seemed to be working (we assumed this was a Waitrose responsibility as the lights were not listed on the MyWilts site)

The **Central car park** was reasonably well lit throughout, including the multi storey section near Sainsbury's. There was one light out (no 154) which has been reported to Facilities Management at Wiltshire Council. No easy fix is available (see appendix 2). We did note a degree of subsidence, poor surfaces and flooding in this car park, particularly hazardous at night, but we are aware that work is in progress to improve this area.

The **Churchill Gardens car park** was well lit and felt safe to access at night as visibility was good.

We did not investigate the **Station car park** in detail, other than noting that lighting seemed good, as we know this is all part of a major redevelopment.

**The Lush House car park** was well lit and felt safe, we could not see any lights out.

We found that the main light in **Brown Street car park** is not working (right) and has been out for



some time. This has been reported to Facilities Management of Wiltshire Council and is included in the list in appendix 2.

**College Street/Bourne Hill car park** was well lit and felt safe, especially with the large number of police vehicles parked here, however there are a number of metered car parking spaces on College Street itself facing on to Wyndham Park. There are no lights at all between 003 at the entrance to the car park and those on the corner: 006 and 007. We all agreed we would feel uncomfortable and intimidated parking or coming back to a parked car after dark if using this parking.

➤ **Parks and open spaces**

**Churchill gardens**

We found the paths and walkways through the gardens well lit and we felt visible and safe.

**Greencroft**

Parts of Greencroft are very dark. There could be some ecological issues at play here, but certainly one of the main streets lights was not working on our audit.

**River path from Waitrose to Central car park/Millstream car park**

This had been drawn to our attention by a number of members of the public who find it a frightening and intimidating area to walk after dark. We picked up on a number of street lights out and overgrown foliage which has been reported (see Appendix 2) and we recognise that the river path from The Maltings towards Waitrose is all part of the major redevelopment scheme. We have received assurance that appropriate lighting will be put in place to improve safety, but we are aware that there are significant ecological issues associated with wildlife on the river bank and the open spaces around it. We will keep a watching brief on the outcome of the redevelopment work.

**Wyndham Park**

This open space is very dark. We noted that there are well lit roads all around the open space and would advise women and girls to utilise these routes rather than to walk through the open space. Our observation was that the park probably has significant ecological issues associated with wildlife, which is why it is kept so dark.

**Queen Elizabeth Gardens**

The paths through the park seemed well lit. We did not identify any streetlights not working on our visit.

**Salisbury Arts Centre (St Edmunds Church) grounds**

The street lights and lighting along the footpaths all seemed to be working, and the route felt safe and visible.

**St Martin's Church Yard**

This is a very dark footpath. As it is so close to Wiltshire College campus we could see it being an 'after dark' route for students and would recommend that some new lighting is added along the footpath.

## **Underpasses and tunnels**



We reviewed all the underpasses and tunnels in the city centre in the course of the four audits. The individual findings are set out below. Having seen all the locations, we would recommend that acrylic convex safety mirrors are installed at the exits of each tunnel. This would enable people to see if anyone is loitering outside the tunnel, but more importantly by improving visibility and as a result, discourage perpetrators from concealing themselves in these areas.

We found several of the tunnels had very good lights over the exits (left). These were excellent and the placement of several more of these would improve the visibility for people exiting the tunnels after dark.

### **Waitrose underpass tunnel**

The tunnel was well lit but there were dark areas by the exits as well as overhanging foliage which would benefit from a trim.

### **Avon Valley Path/Nelson Road underpass tunnel**

The tunnel was well lit but there were dark areas by the exits

### **Castle Roundabout 4 tunnels**

We were pleasantly surprised by how well lit these tunnels were. We could find no lights out and there was no flooding or litter to be seen.

### **St Mark's roundabout 4 tunnels**

We were pleasantly surprised by how well lit these tunnels were. We could find no lights out and there was no flooding or litter to be seen.

### **The Greencroft underpass tunnel**

The tunnel was well lit, but the exits at each end were both dark

### **Winchester Street underpass tunnel**

The lights all seemed to be working but the exits and approaches to them were dark.

### **Culver Street underpass tunnel**

The lights all seemed to be working but the exits and approaches to them were dark.

### **St Ann's Street tunnel**

St Ann's Street underpass is well lit but as you come out it is very dark, could movement detection lights be installed? On the way into the underpass could the tree be cut back to aid line of sight?

### **The Friary underpass tunnel**

It is very dark as you exit the underpass to enter the Friary. An additional light (on the side of Norton House?) would improve this.

### **St Paul's roundabout 5 tunnels**

We were pleasantly surprised by how well lit these tunnels were. We could find no lights out and there was no flooding or litter to be seen. However we did note significant graffiti in the tunnels and this has also been the subject of recent social media posts, so we have reported this.



### **Exeter Street underpass tunnel**

We noted that only lights 3 and 9 seem to be working (see appendix 2) and have reported this. We also suggest that there is room in the tunnel for 3 more lights which would improve the safety of the tunnel

### **New Bridge Road underpass tunnel**

The graffiti on the lights (left) means that although the lights are working, they are obscured which makes the tunnel dark. We have reported this on MyWilts (see appendix 2)

## **Recommendations**

### **➤ For Wiltshire Council**

We recommend that additional street lighting is installed as listed above at:

- The alley from Brown Street car park to Catherine Street,
- The top end of Guilder Lane /Winchester Street corner,
- Outside Penny Farthing House in Penny Farthing Street,
- Milford Street between The Chapel (no 34) and A2Z House (no 24-6),
- College Street,
- St Martin's Church Yard,
- As you exit the underpass into the Friary, on the wall of Norton House perhaps.



We recommend that 3 additional lights are installed in the Exeter Street underpass

We recommend that mirrors and/or additional lights are placed at the ends of tunnels and underpasses to make exiting these spaces less intimidating after dark.

We had been told that Wiltshire Council has a system for remotely spotting non-working lights as well as deploying a 'spotter' or monitor who checks lighting regularly. The

relatively high number of reports of non-functioning lights we found made us wonder how robust the system is for spotting and reporting these faults. We recommend that this process is investigated further.

We recommend that a review of Culver Street car park is undertaken with a view to improving the perception of safety it gives to members of the public, particularly after dark. A number of suggestions are made on page 4 of this report.

We also recommend that better publicity could be given to promote the 'MyWilts' reporting system as clearly some of the members of the public who made reports to us were unaware of the app.

➤ **For Salisbury City Council**

We recommend that notices about CCTV coverage are installed through the city centre. While CCTV cameras are visible to those who look for them, they are not immediately obvious. Signs could act as a deterrent to perpetrators of all types, day and night. We are aware that the 'follow me' CCTV facility is not consistently available. It was agreed that funding options should be explored for enabling this to be available 24/7 and once it is, that the phone number to be displayed on the signage so that those feeling vulnerable/intimidated can take advantage of that facility.

We recommended that the Poultry Cross should be floodlit as a feature and are pleased to report that this has already been actioned.

Our various reports of graffiti are forwarded to the City Council via the MyWilts reporting system.

➤ **For others, such as local businesses**

We recommend that approaches are made to private companies, landowners and businesses where we have identified they can help play a part in making our city feel safer after dark. These include:

We recommend an approach be made to Succession Wealth that they put a light outside their frontage which is very dark (43-55 Milford Street)

We recommend an approach be made to John Glen MP to ask him to put a light outside his office to improve the light on that stretch of Brown Street.

We recommend an approach be made to the Red Lion to ask that they turn on the two floodlights on the top level of their building on the Milford Street side



We recommend an approach be made to the Market Inn to turn on the two lights on their Fish Row frontage

We recommend an approach be made to HSBC bank to turn their sign lights were on to make Minster Street less dark.

We recommend an approach be made to Deliveroo to ask them to introduce a code of conduct for their delivery drivers, with safe and courteous driving towards the public a focus.

The outcomes of these approaches to be publicised to give these organisations the opportunity for positive PR.

## **Appendix 1**

### **Wednesday 16 March**

- Anne Child
- Jenny Hair
- Cllr Chris Stanway
- Beth Doherty
- PCSO Rupinda Kaur
- Liz Batten

### **Thursday 17 March**

- Anne Child
- Jenny Hair
- Cllr Chris Stanway
- Cllr Paul Sample
- Karlene Jammeh
- Julia West
- Louise Topp
- PCSO Rupinda Kaur
- Liz Batten

### **Thursday 31 March**

- Cllr Sven Hocking
- Gemma Gibson
- Cllr Chris Stanway
- Liz Batten

### **Thursday 7 April**

- Julia West
- Leah Ringwood-Hoare
- Cllr Sven Hocking
- Liz Batten

## **Appendix 2**

**Full list of lights out and other reported issues with progress and responses in italics from reports on MyWilts**

### **1 The Greencroft 00059234**

*In Progress: UNIT 1 THE GERENCROFT IS WORKING AS IT SHOULD. PLEASE ADVISE FULL UNIT NUMBER AND LOCATION.*

### **2 Belle Vue Road 00059235**

*Completed: PLEASE ADVISE UNIT NUMBER. UNIT 3 AS SELECTED IS WORKING AS IT SHOULD.*

### **3 Endless Street 00059236**

*In progress: We are aware of this fault. The unit requires further electrical work, supply isolation, a new wall bracket and lantern as part of the LED Replacement Project currently being carried out by Wiltshire Council. The current unit is obsolete and unable to be repaired.*

### **4 Chipper Lane 00059237**

*In progress: This report has been passed to our Highways team for Investigation.*

### **5 Scots Lane 00059238**

*In progress: This unit requires extensive works in order to convert to LED lighting. The current unit type is obsolete and cannot be fixed. The work required remains with the contractor and will be completed in due course.*

### **6 Endless Street 00059239**

*In progress: This report has been passed to our Highways team for Investigation.*

### **7 Brown Street Car Park 00059450**

*This unit is not maintained by Wiltshire Streetlighting and the fault has been passed to FMSupport - Facilities Management Support at Wiltshire Council*

*As this seems to be proving problematic I have raised an order to an energy supplier on our system, I have not done this before (just being honest with you) so please do let me know if this is not completed by 19<sup>th</sup> April and I will see what steps to take next fingers crossed this does get resolved, in the meantime if I hear anything from the contractor I will also let you know.*

### **8 Corner of St John's Street and New Street Wilson's Solicitors building 00059451**

*In Progress: Comment: Cable fault. Requires extensive works to convert to LED lighting - contractor aware*

### **9 Corner of Gigant Street and Milford Street 0005452**

*Completed: This unit is working correctly on our remote monitoring system. Please check location and submit new report. We are aware of the fault to the unit around the corner (unit 3) in Milford street and a job remains with the contractor to complete. Your report has been closed for administration purposes*

### **10 Spec Savers building in Milford Street 0005454**

*In Progress: This report has been passed to our Highways team for Investigation.*

**11 Catherine Street – Catherine Chambers/ Sharp Practice 0005456**

*In Progress: Comment: This unit has a cable fault which will take some time to complete*

**12 Paperchase in New Canal 0005457**

*In Progress: Comment: Your report has been passed to our contractors to attend to identify the cause and arrange a fix for units 2 and 3. However, due to current Co parts availabilities it can take up to 6 weeks to return to full operation. We are already aware of the fault to unit 4*

**13 Market Square: #3 #2 #3 2135 0005458**

*In Progress: Comment: Your report has been passed to our contractors to attend to identify the cause and arrange a fix for units 2 and 3. However, due to current Co parts availabilities it can take up to 6 weeks to return to full operation. We are already aware of the fault to unit 4*

**14 Butcher Row opposite Framemakers #3? 0005460**

*In Progress: Comment: Unit 3 is working correctly on our remote monitoring system - unit 2 is not.*

*Your report has for unit 2 been passed to our contractors to attend to identify the cause and arrange a fix. However, due to parts availabilities it can take up to 6 weeks to return to full operation.*

**15 New Canal: 8/89 opp Goldsmith's 0005461**

*Completed: Comment: We are already aware of the issue and a report has already been passed to our contractors to attend to identify the cause and arrange a fix. However, due to current parts availabilities it can take up to 6 weeks to return to full operation. Your report has been closed for administration purposes*

**16 Gift Company wall 0005462**

*Completed: Comment: We are already aware of the issue and a report has already been passed to our contractors to attend to identify the cause and arrange a fix. However, due to current parts availabilities it can take up to 6 weeks to return to full operation. Your report has been closed for administration purposes*

**17 Top Shop #10 0005463**

*In progress: Comment: We are already aware of the issue and a report has already been passed to our contractors to attend to identify the cause and arrange a fix. However, due to current parts availabilities it can take up to 6 weeks to return to full operation. Your report has been closed for administration purposes*

**18 High Street opp Waterstones on wall 0005464**

*In progress: Comment: Your report has been passed to our contractors to attend to identify the cause and arrange a fix. However, due to parts availabilities it can take up to 6 weeks to return to full operation*

**19 Old George Mall 3b 0005465**

*Completed: Comment: we are already aware of the issue and a report has already been passed to our contractors to attend to identify the cause and arrange a fix. However a scheme to fit new lights here is with the contractor to complete and may take some time. Your report has been closed for administration purposes*

**20 Old George Mall 4b 0005467**

*Completed: Comment: We are already aware of the issue and a report has already been passed to our contractors to attend to identify the cause and arrange a fix. However a scheme to fit new lights here is with the contractor to complete and may take some time. Your report has been closed for administration purposes*

**21 Bridge Street On wall at Carwardine 0005468**

*In progress: Comment: Unit 5A is on the wall above Carwardine. Your report has been passed to our contractors to attend to identify the cause and arrange a fix. However, due to parts availabilities it can take up to 6 weeks to return to full operation*

**22 Bridge Street Wetherspoons round light out 0005470**

*In progress: Comment: Your report has been passed to our contractors to attend to identify the cause and arrange a fix. However, due to parts availabilities it can take up to 6 weeks to return to full operation*

**23 Bridge Street on wall Betfred/ Wagamama 0005472**

*In progress: This report has been passed to our Highways team for Investigation.*

**24 Bridge Street on wall of Fletcher's 0005474**

*Completed: Comment: We are already aware of the issue since and a report has already been passed to our contractors to attend to identify the cause and arrange a fix. However due to parts availabilities it can take up to 6 weeks to return to full operation. Your report has been closed for administration purposes*

**25 Butchers Row Shoe Zone 0005477**

*In progress: Comment: Unit 4 is working correctly on our remote monitoring system. Please check location and submit new report if you believe is still to be faulty*

**26 Butchers Row Bohemia 0005478**

*In Progress: Comment: This unit is working correctly on our remote monitoring system. Faults have been found on units 2, 7 and 8 and reports have been passed to our contractors to attend to identify the cause and arrange a fix. However, due to parts availabilities it can take up to 6 weeks to return to full operation.*

**27 Exeter Street to Friary tunnel lights only 3&9 working 00060970**

*In progress: This report has been passed to our Highways team for Investigation.*

**28 The Friary 00060972**

*In progress: This report has been passed to our Highways team for Investigation.*

**29 Crane Street 00060974**

*In progress: This report has been passed to our Highways team for Investigation.*

### **30 Fisherton Street wall of Stone Rose 435/23 00061372**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **31 Light out on one way sign North Street 00061386**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **32 Light out on no entry sign corner of East Street and South Street 00061456**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **33 Light out on Mill Road no 20 00061373**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **34 Light out on corner of Dews Road and Fisherton Street 435?4 00061374**

*Completed: Comment: This unit is due for conversion to LED lighting as part of the LED Replacement Project being carried out by Wiltshire Council however, further works are required for conversion to take place. The contractor is aware and will implement when possible.*

*Your report has been closed for admin purposes*

### **35 Light out on 14'13" sign outside Bevan House Fisherton Street 00061385**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault can't be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **36 York Road no 2 outside no 66 00061380**

*In progress: Comment: We are already aware of this issue since 08.03.22 and a report has already been passed to our contractors to attend, identify the cause and arrange a fix. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present. Your report has been closed for administration purposes but please be assured that the repair works will be carried out.*

### **37 On spur road from Ring Road to Waitrose no 19 00061381**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **38 And opposite lamp 00061382**

*In progress: Comment: unit 15 is working correctly on our remote monitoring system. All other faults here have been raised with our contractor to attend*

### **39 End of Nelson Road/Castle Street 50/2 00061384**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **40 2136/1 and 2791 Highways England FMS3446744**

No feedback

### **41 On St Marks Road no 3 00061383**

*Completed: Comment: New column required here. Target July 2022. Your report has been closed for administration purposes*

### **42 On path from Waitrose car park 00061388**

*In progress: Comment: Your report has been passed to our contractors to attend, identify the cause and arrange a fix at the earliest opportunity. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present.*

### **43 Central Car Park 154 by e mail to Parking as no way to report it**

*From Facilities Management at Wiltshire Council:*

*This light has been reported but we have been advised the following*

*Our engineers are currently on site upgrading all the lighting in the area, due to the strange cable instal set up in the car park, the circuits can't always be connected during the install over night.*

*Additionally the area is being redeveloped with works scheduled to start in May and will last approx. 18 months. I'm not fully aware of the impact this will have on the car park. Unfortunately though, lighting will continue to be disrupted.*

*Yours sincerely*

*A.Y  
Parking Services  
Highways Operations  
Wiltshire Council*

#### **44 The Friary 00062342**

Further to publicity locally about our street audit we received a report from a member of the public about a light out in The Friary, 'on the bend of The Friary'. He said he had reported it several times to no avail, so we have added this to our reports.

*Completed: Comment: We are already aware of this issue and a report has already been passed to our contractors to attend, identify the cause and arrange a fix. However, due to current material and resource availabilities as well as typical 3rd party response times for underground supply faults it may take up to 8 weeks for lighting units to be returned to operation where the fault cant be fixed on first attendance. We are no longer able to prioritise works for individual unit faults unless we can determine a highway safety issue is present. Your report has been closed for administration purposes but please be assured that the repair works will be carried out.*

#### **Other issues**

##### **Foliage**

##### **Mill Road/Churchfield Road foliage on corner obscuring streetlight 00061387**

*In progress: This report has been passed to our Highways team for Investigation.*

##### **Trees need cutting back overhanging the path from Waitrose 00061389**

*Completed: Comment: Trees are Managed by Salisbury City Council  
Thank you for your report. This tree is the responsibility of Salisbury City Council and we have shared your report for you on this occasion. If you have any questions or queries regarding this matter please email SCC at [info@salisburycitycouncil.gov.uk](mailto:info@salisburycitycouncil.gov.uk)  
Your report will now be closed.*

##### **Graffiti**

##### **Culver Street car park 00059668**

*Delegated*

**New Bridge Road Tunnel obscuring lights 00060969**

*Delegated*

**St Paul's Roundabout underpasses 00064123**

*Delegated*